



Annual Meeting Elects Delegates, Presents Budget

The Annual Meeting of the Master Association, as required by State law, was held on April 28 at the Fort Collins Marriott. In addition to presenting the 2009 budget of the Master Association, which had been ratified by the outgoing Delegates, to the membership, the main purpose of the meeting was to elect new Delegates to represent the three Subassociations and the three filings within Ridgewood Hills. A total of seven Delegate seats need to be elected annually, one each from The Peaks, The Village, The Commons and Filings #1, #2 and two from Filing #3 (because of its size). Resident owners elect the Delegates and the Delegates then have two annual responsibilities, electing members to open positions on the Master Association and Recreation Association Boards (at a meeting yet to be scheduled for sometime this summer) and reviewing and ratifying the annual budgets of both Associations as prepared by their respective Boards (at a meeting in late fall or early winter) – and another, infrequent responsibility – reviewing and voting upon certain types of legislation as proposed by the Master Association Board. Any Ridgewood Hills homeowner, current on all assessments and other financial obligations and submissions, is eligible to submit an application to run for an open Delegate seat within one's Subassociation or filing. Applications for Delegate seats, Board seats and helpful background information on all processes and positions were sent out to every homeowner along with the notice of the Annual Meeting.

Delegates that were elected at the Annual Meeting are: The Village, Don Wells; The Commons, Karen Scott; Filing #1, Mike Farrell; Filing #2, Howard Dimmick; Filing #3, Chad Hendricks and Mike Castell; the Peaks' seat remains open. All Delegates were elected by acclamation after only one application each was received for the seats from the Village, Commons, Filing #1, #2 and one of the Filing #3 seats. Mike Castell agreed to serve again as the second Filing #3 Delegate after all homeowners who checked in from that filing and the Peaks were again invited to express an interest in running. Any Peaks homeowner who is interested in filling that Subassociation's Delegate seat is asked to contact the Community Manager.

During the open forum portion of the meeting, the common theme that was expressed was the general lack of participation by homeowners in Association affairs. As a number of attendees noted, the problem was pointedly illustrated with the turnout for the meeting itself, where the necessary quorum to even legally conduct business, 42 out of a possible 837 homes represented, was barely exceeded. The Board has repeatedly expressed its own frustration in this regard during the six years of its existence as a homeowner-managed Association. The all volunteer Board has regularly asked for help with the many duties and responsibilities that it is charged with, including the Architectural Control Committee, where only one non-Board Member resident down through the years was willing to devote the necessary time to this important endeavor, and other standing and special committees and work projects. In fact, several years ago the Board was unable to even find someone willing to take a vacant seat on the Board for almost a full year. The Board understands that joining its ranks is not a commitment that many residents are willing to make, given the time, skills and (especially!) patience that are necessary. Even Delegate service requires some commitment to be available at possibly inconvenient periods. However, there are plenty of other ways that homeowners may get involved, thus earning the right to have a greater say in community governance and affairs. Contact a Board member or the Community Manager if you are interested.

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Letter from the President

Although I have not taken the opportunity to do so previously in a newsletter, now that we heard so many who did take the time to attend the recent Annual Meeting (see the previous article) share the Board of Directors' oft-expressed concern about how few homeowners actually get involved in the Association's affairs, it would seem that this matter needs to be addressed in a specific communication.

One learns quickly from service on an all volunteer organization like the Board of Directors of the Master Association of Ridgewood Hills that it is impossible to please all of the people all of the time. That is especially true when we have the daunting task of serving 837 constituent households. Another valuable lesson that our Board has learned through trial and error, given our obligation to remember that our Association is a representative form of government (whereby residents elect Delegates and Delegates elect Board members) and not a true democracy (whereby 837 homes would have an opportunity to vote on every issue), is that the Board must find a way to accurately assess what the majority view is on a particular matter and not let the views of one resident or even a small group cause us to believe that he/they represent the majority.

We also do not want to be guilty either of complacency, one manifestation of which would be for us to assume that less participation and feedback automatically means that we are doing a good job of fulfilling our obligations to you. However, if concern translates into involvement, as it frequently does, then given how little involvement there is – other than the very few that consistently step up to serve as delegates, board members, architectural control committee members or Adopt-A-Street volunteers – then we must assume that the majority endorse our efforts.

Several years ago, during the delegate and board member election process, one prospective candidate for one of the positions, who subsequently was elected to the Board, said that the reason he was running was that he realized that if he wanted to see things improved he needed to actively work to make that happen, not just sit back and complain. We members of the Board, for whom service to the Association often seems like a second job – minus the paycheck – have consistently sought help for what we do, particularly for committee work.

Serving on the Architectural Control Committee is a good example. The original ACC was chartered to be exclusively a resident-at-large committee, separate from the Board. However, out of necessity when those residents did not take the obligation seriously, the Board had no choice but to have its own members assume the ACC duties. Only once since that inaugural ACC have our repeated pleadings for responsible help in this essential endeavor brought us a willing and capable volunteer. He generously served a much longer tenure than was originally planned simply to give the Board some relief. Because nobody has since volunteered to help, the Board again is using three of its members (the legally required minimum) to assume the extremely time consuming task of reviewing and approving requests. Meanwhile, throughout all of this difficulty in finding residents willing to take on this obligation, the various ACC's have managed to see to it that properly submitted requests are acted upon well within the 45 days allowed by law – usually within less than two weeks from receipt to approval and with an even faster provision for emergencies. Meanwhile, the charge to the ACC by the Board has constantly evolved, always seeking to strike the proper balance that is considerate of the thankless job that this group assumes, its legal obligations to the Association and the desire to be willing to compromise whenever possible. In every instance where there have been difficult issues to resolve for this committee, and the Board to which it reports, it has been a result of homeowners who are not willing to abide by the legal obligation that they assume by purchasing a home within a master association like Ridgewood Hills, specifically, to seek approval and sometimes guidance on exterior improvement projects BEFORE commencing work.

(Continued on page 3)

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Board Meetings

One of the best ways to learn about the many opportunities residents have to assist with the Association's work is to attend the Board Meetings, which are usually held on the fourth Tuesday of every month at 7:00 p.m. at the MSI offices. Check the website for more information.

(Continued from page 2)

Our Board is not required by law or its own covenants to meet every month, but it does. And, that does not include all of the various committee and sub-committee meetings or recurring and one-time work assignments, such as the condition assessment and cataloging of over 1,000 Association trees, the proactive investment efforts to wring every last percentage of return out of your reserves, the many hours put in recently to decide what to do about an ongoing detention pond problem or the writing of this very newsletter, all done not by paid employees but by the Board members themselves. We have had too many circumstances to even name where residents sought remedial assistance on something but, when asked to actively help us to address the issue, they declined to get involved themselves – they only wanted to complain.

Among the many endeavors over the last few years that the Board took it upon itself to make happen on behalf of its constituents, all of which were done proactively – no residents asked us to

take these on and our covenants and bylaws certainly did not mandate that we spend our free time on them – were the negotiation of more favorable rates for all homeowners from Gallegos Sanitation, the provision of large trash dumpsters and an Association-advertised garage sale day every year, the Adopt-A-Street days to clean up around the main entry and generate positive public relations, the investigation of possible Association acquisition and usage of the vacant entry land and, most recently, the negotiation to obtain membership status for Ridgewood Hills residents in the Public Service Credit Union.

In conclusion, I will repeat a suggestion that has been a common theme offered in this newsletter and in annual meetings for several years now – if you want to get heard, get involved. The next opportunity for that to occur is Adopt-A-Street on May 30. For those of you who want to start somewhere to get involved and, especially for anyone who wants to build the credibility to have a say in Association affairs, now is your chance.

Covenant Enforcement

The enforcement of existing covenants by any organization is always an unpleasant task, especially so for the Board of Directors and Community Manager of the Ridgewood Hills Master Association. Please be assured that we wish to be courteous and fair while simultaneously seeking cooperation on matters that affect the overall integrity and appearance of Ridgewood Hills. Did you know that it is a violation of the Association’s legal documents to leave a trashcan in public view, other than on the actual trash collection day? Having excessive newspapers, a car top carrier, lumber, lawn and garden equipment or other supplies left outside your home in plain view are all considered unsightly storage violations. During summer months violations tend to increase for properties that lack proper landscape maintenance. Weeds, dead plants, un-mowed or excessively dry lawns can all lead to the issuance of a landscape maintenance violation notice. Please remember that recreational vehicles as well as utility trailers and similar conveyances can only be in the development for forty-eight hours in any seven day period. The preceding are just a few examples of some problems to avoid. Covenant compliance helps protect property values, something that is particularly important with the current downturn in the housing market. Please do your part this summer to keep your property in compliance with our legal documents. Not only will this help protect everyone’s property values, but it also helps to insure that Ridgewood Hills continues to be a great place to live.



Good Samaritans

A Ridgewood Hills resident wishes to pass along her appreciation to some young boys, who found a set of keys belonging to her when they were playing in Homestead Park on Avondale. They turned them in to one of the Master Association Board Members, who gave them to the Association’s Community Manager, where they were claimed a few days later by their owner. Thanks are extended from the resident who lost her keys and from the Ridgewood Hills Master Association News to Michael, Justin, Zach, Kaden and Chris! Nice going fellas!!

Advisement on Home Gable Vents

One of our residents passes along a suggestion to check your home’s gable-end vents. Apparently some houses were completed with these vents blocked with roofing paper, thus preventing sufficient attic air circulation, which is critical to proper cooling, heating and moisture control. So, climb up there and check those vents before it gets too hot.

Give Us the Scoop on the Poop

We are pleased to report that plenty of residents have begun taking us up on our offer to send fine notices to dog owners who fail to de-poop. Keep those anonymous reports, via email or phone, coming in and help keep Ridgewood Hills from going to the dogs. Pick-up bags are provided by the Master Association at many open spaces.

Update on Vacant Land Use

In the previous newsletter the Master Association Board of Directors solicited feedback from the residents regarding the possible acquisition by the Association of the vacant land adjacent to the day care center on the east side of the main entrance to Ridgewood Hills. The land, approximately 2.5 acres, is owned by Habitat for Humanity, which is primarily interested in selling it, although building homes on it is still an option. As noted in the previous article, while the Board would like to own the land in order to control whatever development might be possible on it, or, better yet, to improve it with a park, recreational facilities or social/meeting rooms for the use of residents, such undertakings will only occur with the full involvement of the homeowners under the applicable by-laws of the Association and subject to the completion of a viable long term financial plan, which is still ongoing. The Board realizes that undertaking a project of this magnitude in keeping with the same fiscally responsible objective under which the overall Association is governed may be too daunting for an all-volunteer organization, but remains committed to fully investigating any and all options. Meanwhile, the project to clean up the vacant lot, prevent further unauthorized vehicular intrusion and work with the day care center to relocate and improve their trash enclosure, has been completed thanks to the cooperation of Habitat and Little People's Landing.

New Entrance Sign

If you have not already done so, please check out the new sign at the main entrance to Ridgewood Hills off Trilby at Avondale. The sign design option that was selected by the Board of Directors was the one that was favored overwhelmingly by those residents who responded to our request for input in the previous newsletter. It became necessary to take some action with the entrance signs after vandalism occurred to them last summer and the Board heeded a number of suggestions that have been made over the years about how difficult it was to read our signs by applying the

insurance settlement to an entirely new sign, including enhanced lighting. Meanwhile, the \$250.00 reward for confidential information leading to the identification of the party(s) responsible for the vandalism is still being offered by the Board. It was the Board's intention to replace the signs on both sides of Avondale – only the east-facing sign is presently installed – but during the course of obtaining an installation permit it was learned that the City of Fort Collins no longer allows for two signs at one development entrance. The Board is presently appealing the mandate based upon the logic that we were only replacing an existing sign and it is hard to notice the east-facing sign when driving from the west (and vice versa). If it proves impossible to fight city hall, the Board is going to consider other possible locations for additional signage, including at the Holyoke and Triangle entrances.

May 30 Is Spring Adopt-A-Street Day

The fall Adopt-A-Street saw another excellent turnout and the Board once again sent gift certificates to JAX Outdoor Stores to each participating household as a token of its appreciation. Thanks as well to Community Manager Russ Bartz for the coffee and bagels. The enclosed flyer has more info. Please come and join your neighbors for this worthwhile endeavor, which will proceed, rain or shine.



To be held in conjunction with the Adopt-A-Street event, several residents who live along the ridgeline west of Holyoke, have organized their own trash cleanup of the City's open space west of Ridgewood Hills. Residents who live in all three filings along the ridgeline are invited to call Dave Brock at 206-0405, who is organizing this separate endeavor and asks that interested volunteers first do their part for Adopt-A-Street before assisting with the open space cleanup.

Dumpster Day Announced

On Saturday, June 6, the Board of Directors, in cooperation with Gallegos Sanitation, the official trash hauler of Ridgewood Hills, will again have large dumpsters available for your unwanted item disposal convenience, to be located near the pool from 9:00 a.m. until 1:00 p.m. Please do not dump any chemicals, building materials, stone or landscaping materials, car batteries, automotive fluids, paint products, Freon filled appliances, tires or any hazardous materials. This courtesy is for Ridgewood Hills residents only and violations of these provisions will jeopardize future such events.

Unwanted Newspapers on the Decline

While there is nothing that the Board of Directors can do to stop the delivery of unwanted publications, all you have to do is call the circulation number and delivery will cease. Apparently many of you have done just that as there are far fewer papers being delivered. To the best of our knowledge the sole publication still delivered in this manner originates in Loveland and the number to call to request that delivery stops is 635-3660.

Ridgewood Hills Residents Eligible to Join PSCU

As those of you know who follow the Master Association's finances, the Board of Directors, via the capable management of Vice President/Treasurer Howard Dimmick, has invested the Association's reserves in certificates of deposit issued by local financial institutions, rather than opting for investments with more return potential but greater risk. In the course of reinvesting the funds from a certificate that had matured, at the Public Service Credit Union, where the best rate at that time was available, Howard negotiated on behalf of Ridgewood Hills the privilege of our residents being able to join the PSCU. While the Master Association has no other business relationship with the PSCU and is not endorsing PSCU in any regard, we are grateful that they have chosen to consider Ridgewood Hills a segment group at PSCU. By the time that you receive this newsletter the paperwork will have been processed such that you may join the PSCU if you choose. Please call their main local number at 416-5000, and mention that you are a member of the Ridgewood Hills homeowners' association in order to get more information.



Signage Courtesy

Residents are reminded again to please not post signs and notices of any kind on mailboxes, light posts, stop signs or trees. This is unsightly and posting on mailboxes is a violation of postal regulations. Door-to-door drop-off of fliers is acceptable (but be mindful of the City ordinance that prohibits soliciting where no-soliciting signs are posted) and the Master Association offers free posting of commercial and other notices on its website – see *Yellow Pages* on ridgewoodhillshoa.org. If you find signs affixed to mailboxes that you use or posts and trees you pass, please take the initiative by removing them yourself. Regarding yard sale signs at the neighborhood entrances, the in-ground or free-standing signs are preferred to signs taped to the light and sign posts. Please remember to remove all signs immediately after the event. Finally, real estate signs are prohibited anywhere except for one sign immediately in front of the residence (other than notices of open houses occurring on the day the sign is posted). The Community Manager has been directed to send notices and/or to insist upon removal of signs that violate these policies.



Need Help Paying Association Assessments?

The Master Association Board understands that sometimes circumstances make paying one's bills, including the Association's annual fees and other assessments or fines, difficult. The Board of Directors has the ability to make accommodations for such problems. However, the Board has little recourse if you ignore the problem until AFTER you receive a late notice. If you would like the Board to consider allowing special dispensation for anticipated late payments, please contact us IN ADVANCE of payment deadlines.

Ridgewood Hills Garage Sale Day

Also mark your calendars and mark prices on your unwanted stuff because Saturday, June 13 is the date for the Annual Ridgewood Hills Garage Sale. The Board of Directors of the Master Association sponsors this all-neighborhood sale, which will run from 9:00 a.m. until 6:00 p.m., by paying for ads in the local papers and posting signs at the entrances. Take advantage of the free advertising and the eager and plentiful customers by setting up in your driveway or garage.

Ridgewood Hills 4th Annual Neighborhood Night Out

Make note of the evening of Tuesday, August 4, which is the 4th Annual Neighborhood Night Out. Hosted by the Recreation Association at the pool and park which is funded jointly by the Master Association and a City of Fort Collins grant, this is an outstanding event for both kids and parents alike and a great way to meet other residents. This fun event is run entirely by volunteers. Watch for further information on times for the event later in the summer and, if you can assist with this endeavor, please contact Russ Bartz, our Community Manager, at rbartz@msiho.org or (970) 663-9633.



Street Safety Update

The recent special mailing about street safety made it clear that the Board of Directors of the Master Association remains committed to doing everything possible in this regard. We continue to investigate any and all feasible assistance measures and we continue to want to hear ideas from you because your feedback is important. Meanwhile, we encourage you to participate in a City program called Traffic Tamers, where community volunteers using City-provided radar units will clock speeders on neighborhood streets and provide the data to the City, which sends notices to the vehicles' registered owners. The notices do not include a fine or driving record points but does provide a valuable reminder and can lead to more active enforcement. A Ridgewood Hills resident, Don Wells, has taken this project on as a service to the community and is looking for other volunteers to assist. Time blocks are no more than an hour, no training is necessary, participation is discreet and participants will have the opportunity to site the clocking where they see the greatest need. If you wish to participate in this worthwhile endeavor please contact Don at wellsdoncol@comcast.net or 207-1602.

Architectural Control Committee Information

As a courtesy to residents, the following information is reprinted from previous newsletters

The ACC, like the Delegates and the Board of Directors, is made up of volunteers from the community who spend a considerable amount of time involved in architectural issues, which is a primary function of a master association and which ultimately helps to maintain the property standards, hence the property values, of the development. It is essential to remember that very few exterior projects DO NOT require advance approval. Please understand that the ACC, which takes its authority from the Board, would much prefer to help you expedite the approval process than to exercise its legal right under Colorado law to issue fines, including assessments of legal expenses, or mandate that projects that are not permitted under the Association's design Covenants must be removed. Both recourses have, unfortunately, been utilized many times but could have been avoided if a Design Review Request (DRR; the form is on the website or available from MSI) had been submitted and approved BEFORE work was done. Although the law allows for up to 45 days for consideration of a proposal, the ACC has been processing requests much faster, often within as little as two weeks, with even faster consideration for emergency type projects. If your DRR is COMPLETE when submitted, the turn-around time is much shorter than if the ACC needs additional information.

Garage Sale or Home Business?

There are some specific provisions in the Association's rules and regulations against certain types of businesses being run from your residence. Please be aware that, for the purpose of adherence to these provisions, garage sales that occur with considerable frequency and with an inventory that is more than just unwanted personal items, may be cited as being in violation. If you have any questions about this matter it would be important to check with the Community Manager.

ADOPT-A-STREET



To: All Ridgewood Hills Residents

From: Ridgewood Hills Master
Association

What: City of Fort Collins' Adopt-A-Street Program.

When: Saturday, May 30, 2009, 9:00 A.M.

Where: Meet at the Avondale entrance off Trilby.

For the last six years, the Ridgewood Hills Master Association Board of Directors, in conjunction with the City of Fort Collins Street Operations Department, has adopted Trilby Road, between College Avenue and Shields Street. The groups that participate in this worthwhile program volunteer their time to pick up trash along a section of a city street three times during the year. The City provides trash bags and picks up the filled bags. Signs are presently posted by the City at both ends of the street acknowledging the contribution of the Ridgewood Hills residents.

The next scheduled pickup will be Saturday, May 30, 2009 at 9:00 A.M., and the assistance of your family and you is greatly appreciated. It should take the volunteers no longer than one hour.

Gloves are recommended for the trash pickup, which will be held rain or shine. For more information please call Adopt-A-Street Coordinator Phil Goldstein, 266-8398. Please lend your support to this event to help beautify the main entrance to our properties.

“Coffee and Bagels will be Provided”

FUN IN THE SUN



A summer swim team for all kids

Swim lessons for all ability levels, great instructors

Private Parties can be reserved now

REMEMBER
SUNSCREEN

4th of July will be a.....blast!

Always obey the pool rules

The lifeguards have final say on rules

Pool Phone
970.377.3037
Address:
321 Avondale

Ridgewood Hills Pool News

The Ridgewood Hills Pool is ready for another fun summer, opening May 23. A&B Pool Services is the new pool operations company this year. Adam and Bill have hired a great staff. We are pleased that Kacie Lowery will be the pool manager.

Swim Team

A new swim team is being organized. The team will be part of the local Horsetooth League, which organizes meets between neighborhood teams, culminating in the City Meet at Village Green July 24-25. The team will be coached by recent Minnesota State University swimmers Joe Spahn and Marty Wahle. Joe just won conference in the 1650 free, and Marty qualified for Olympic Trials last summer.

An information and registration meeting will be held May 25 at 7PM. Practice starts June 1 at 7AM. Cost is \$130/swimmer that includes a \$10 fee to the Neighborhood Pool Fund to be used for equipment needed to enhance the swim team experience for the athletes.

Check at the pool for more information. If you can swim 25 yards, you can join the team.

Swim Lessons

Swim lessons will start June 8 in two-week sessions between 8 and 10AM. Seven lesson groups will be offered and will be led by Maddy Jones, a CSU engineering student who has taught lessons for several years. Lessons are \$40/session.

Registration information is available at the A&B website and at the pool. Registration will end for each session the Thursday before the next lesson session begins. Private and semi-private lesson are also available.

Schedule

Session 1: June 8 – 19

Session 2: June 22 – July 3

Session 3: July 6 – July 17

Session 4: July 20 – July 31

Contact Information

Kacie - Pool Manager:

Kacie@ABPoolServices.com

Adam Hoffman: 215-3850

Adam@ABPoolServices.com

Bill Spahn: 690-7946

Bill@ABPoolServices.com

Maddy: Lessons

MaddyJ@ABPoolServices.com

Russ Bartz, Property Mgr, MSI

663.9688, RBartz@MSIHOA.com

Pool Schedule

Open May 23 – September 7
 May 23-25: 10am – 8pm
 May 26-28: 3:15-8pm
 May 29: 12-8pm
 June 1-6: 10-8
 June 7 - Aug 9: 10-9
 August 10-23: 10-8
 August School Days: 3:15-8pm
 Weekends after Aug 17: 10-8
 4th of July: 10-7:30
 Labor Day: 10-8

Guest Policy

Members are permitted to bring no more than 6 guests at one time during open swim hours, unless otherwise arranged with A&B Pool Services. If a member is planning to have more than 6 guests (no more than 10), arrangements must be made with the pool manager at least one week in advance to ensure adequate staffing. If additional staff is required, the cost will be paid by the member at the rate listed for private parties.

Water Aerobics

Water aerobics will be offered at 8AM Tuesday, Thursday, Saturday. The class will be 45 minutes, and taught by certified instructor Marcia Lentz. Her class will cost \$30 for a 2-week session, or \$6 for drop-in classes. Classes will start June 1. Please pre-register at the pool, or with Joanie. We will need 5 participants minimum to run classes. Maximum class size is 12. First come, first serve. Please call Marcia if you have any questions at 631.8422. Classes will run concurrent with the first hour of swim lessons.

Pool Parties

Pool parties will be coordinated by A&B. Contact Kacie to schedule your party or register at the pool. The pool can be reserved any night from 8-10PM. See A&B staff for more information.

4th of July and Neighborhood Night Out

A 4th of July party will be held as usual. The guards will host games. Bring a picnic and enjoy the day. Neighborhood Night Out will be another fun evening at the pool as in the past. Plan on celebrating with your neighbors at the pool.

Pool Staff

Manager: Kacie Lowery

Guards:

Maddy Jones Marty Wahle
 Alysson Leonhardt Kelly Tafoya
 Kyle Anstett Sarah Haynes
 Ryan Frye Abby Ney

Lessons:

Maddy Abby Kelly Sarah

Swim Team:

Joe Spahn Marty Wahle

Member Check-in Procedure

We will be setting up a new members database provided by MSI, LLC, the Association's property management company. The database will include names and photos of each family member as well as the physical address of each household. This database will be used to check each person into the pool when they come to swim this season.

Please plan to attend one of the pre-season data entry days from 1-5pm on May 9th or 17th to get your family's information into the Association's computer. Please come to the pool with a picture ID and utility bill. A&B Pool Services will be checking IDs to confirm addresses and names, as well as taking photos of each family member and meeting the families.

If you can't make one of these early sign-up dates, your family's information will be entered on your first pool visit. However, if we can get most of the families set up prior to opening weekend, it will make that first weekend at the pool much easier to manage.

If you do not want your photo(s) in the database, please plan to provide a photo ID which includes a Ridgewood Hills address each time you visit the pool this summer.

Inclement Weather/Lightning

If the outside temperature is 65° or below the pool will be closed. In the event of a thunder and/or lightning storm, the lifeguards will adhere to the National Lightning Safety Institute policy that requires swimmers to exit the water and remain out of the water for 30 minutes after the last sound of thunder. If the storm is extensive enough to hinder swimming for 60 minutes, the pool will close until the storm has passed. For the safety of pool members and guests the staff has the authority to close the facility during any thunder or lightning storm.

Children and Pool Safety

Parents: You are responsible for the safety of your children. There is no substitute for your careful supervision! Make sure your child understands the importance of sunscreen.

All children unaccompanied at the pool must pass a swim test conducted by the lifeguards. In the event the pool must close, unattended children must have phone numbers for an emergency contact person.

Swimmers who are dependent on flotation devices to swim must be accompanied (within one arms length) by a parent or guardian who is also IN the water.

Ridgewood Hills Pool Rules

- SWIM AT YOUR OWN RISK.
- No Running, pushing, climbing on fences, diving, rough play, dunking, excessive noise, profane language, or playing on ropes.
- Jumping in backwards, flips, and twists are prohibited.
- No glass containers, alcohol, or smoking.
- Children 10 years old and older are allowed at the pool, unaccompanied by an adult, if they pass a swimming test administered by a lifeguard.
- Children under 10 years old must be accompanied by a parent or caregiver, 15 years of age or older, at all times.
- Floatation devices are permitted in the main pool at the lifeguard's discretion. Children who are unable to swim without a flotation device must be within arm's reach of a parent or caregiver, 15 years of age or older, in the water.
- Any person not toilet trained or who wears diapers must wear swimming diapers ("swimmies") in the pool. No cloth or disposable diapers are permitted in the pool. A supervising adult or caregiver is responsible for keeping the swimmies clean. Any changing of diapers must take place in the restroom.
- Persons with skin infections, open wounds, communicable diseases, eye, nose or throat infections or discharges may not enter the pool.
- Persons wearing bandages are not permitted in the pool.
- Spitting, spouting of water, blowing one's nose, chewing gum and smoking are not permitted in the pool.
- All injuries occurring on the premises must be reported immediately to the Pool Manager.
- If it becomes necessary to call for medical help, any charges will be the responsibility of the individual concerned. Members will be responsible for themselves, their children, guests and caregivers.

Ridgewood Hills Wader Pool Rules

- SWIM AT YOUR OWN RISK.
- Lifeguards are not responsible for supervision of the wader pool.
- Only children 5 years old and younger are permitted in the wader pool.
- Children must be accompanied by parent or caregiver, 15 years of age or older, within an arm's reach.
- All pool rules apply to the wader pool.
- Swimsuits are required. Any child not toilet trained must wear swimming diapers ("swimmies") in the pool. No cloth or disposable diapers are permitted in the pool. A supervising adult or caregiver is responsible for keeping the swimmies clean. Any changing of diapers must take place in the restroom. Swimmies may be available from the pool manager for a fee.

A&B Pool Services is here to provide a fun summer environment for your family. Do not hesitate to stop Adam or Bill when you see them at the pool and tell us how things are going.